

InterDev doesn't just focus on or promote "the latest thing." Our breadth of knowledge enables us to work proficiently with the legacy systems common in public safety environments, and we have a proven ability to bridge the gap between older hardware and software and new technologies.

PUBLIC SAFETY SOLUTIONS

High availability/disaster recovery

System upgrades from legacy systems

Secure networks for police, fire, EMS and rescue

Integrated, NG9-1-1 compliant dispatch/communications

Integrated satellite and mobile systems

Data recording/processing solutions such as MDTs

GIS mapping for ALPR, vehicle locate and more

Statistical reporting solutions

Atlanta | Chicago
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IT for PD: Integrated IT Public Safety Solutions

When citizens call for enhanced public safety, their first thought is "more boots on the ground." In reality, a properly-integrated, reliable and responsive IT infrastructure is equally important for uncompromising emergency response. When hardware and software—from police station computers to central records management systems—are not effectively monitored, maintained and updated, the results can be disastrous. Yet, accelerating technology cycles, rising citizen expectations, recruitment challenges and reduced funding and budgets are taxing the limits of the most conscientious agencies.

Highlights of InterDev's Public Safety Engagements

- **Provisioning Police Cruisers:** Within the span of a single day, provided a new department with the technology it required including equipping 50 police cars with working Internet routers, camera systems that upload data wirelessly, and GIS-aided mobile data terminals (MDT) integrated with the county and City Hall that officers were able to drive home that night.
- **Improving Multi-City Response:** Enhanced the IT platform and colocation solution for CHATCOMM, a multi-city 911 response system that supports resource sharing and accelerated emergency response between the cities of Sandy Springs, Dunwoody and John's Creek. The CHATCOMM server also acts as the redundant, failover data site for disaster recovery and continuity.
- **Achieving Citywide Surveillance:** Centralized and restructured video monitoring and management, replacing a standalone traffic management system and connecting all traffic cameras to create an integrated network of information. Replacing non-networked DVRs with the integrated system also enables the city to coordinate a series of video clips that cover a single event on separate cameras.
- **Connecting Departments:** Integrated a Traffic Management Center with the police department and the city's internal network to give multiple departments shared, real-time visibility and situational awareness across the city.
- **Deploying Advanced IP Communications:** Designed and deployed a Barracuda Networks Phone System with more than 400 handsets for a sheriff's office. Our assistance and service excellence led to InterDev being named Preferred Vendor for IP Phone Systems.

